



# Banks - what's the score?



**FACILITATOR** 

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## First Class Relationship Management

Bank Relationships





## Agenda:

- Company Profile
- Scorecard Review
- Wallet Distribution Model Review
- Banking Relationship Process
- Q&A



## Company Profile Brocade Communications Systems, Inc.

- Founded in 1995, Brocade is an industry leader in providing reliable, high-performance network solutions that help the world's leading organizations transition smoothly to a virtualized world where applications and information reside anywhere.
- Headquartered in San Jose, California, the company has approximately 4500 employees worldwide and serves a wide range of industries and customers in more than 160 countries.



### Scorecard Review

- A comprehensive review of bank services and products
- Determine strengths and weakness of our banks
- Objectively communicate and provide feedback to banks
- Enhance business relationships

### Scorecard Review - What is on the Scorecard?

Each banking function was categorized into groups:

- Bank products and customer services
- Capital management
- Administration
- Pricing
- Geographical footprint
- Banking technology



## Scorecard Review - Process

- Treasury Services Review
- Internal Department Banking review

Internal Assessment

### Bank Rankings

- Review data from internal partners
- Review past meeting notes with banks

- Communicate results with management
- Communicate results with each banking partner

Final Scorecard

## Score Card Review - Example

#### Liquidity Management

- Collections & Receipts
- Payments
- Reporting
- Card Services

#### Capital Markets/Risk

- Debt
- Investments
- Share repurchase
- FX Management

#### Administration

#### Pricing

Current Bank Services	Bank 1	Rank	Bank 2	Rank	Bank 3	Rank	
Liquidity Management							
Collections and Receipts							
Lockbox	Data Files	4			Closed		
Credit Card Transaction Processing					Customer Payment; expensive	3	
Factoring							
Remote Deposit Capture	electronic deposits of US\$ items drawn on US banks	4			electronic deposits of US\$ items drawn on US banks	3	
Wires and ACH Receipts	ACH & wires	4			credit card deposit	3	
<u>Payments</u>							
ACH Block	block unauthorized transactions	3			block unauthorized transactions	3	
Account Reconcilement and Image Archive Solutions							
Account Transfers Standard		3	Standard	3	Standard	3	
Asia Tax Payments	tax payment settlement for Thailand, Indonesia, & India	4					
Cash Pooling	slow in representing proposal; poor pricing with little benefits	2					
Check Services Canada OPEX only					Standard	3	
EFD	International Payroll; centralize payment activity	4					
EFT	Automated	4					
Global Payments (Domestic & International wires)	Domestic & International	4	Domestic & International	3	Domestic only	3	
International Payments Services - Latin America	centralize the process of initiating & managing payments in the region	3	initiating & managing payments in Chile	4			



## Score Card Review - Example

Bank	Account Name	Country	Category	Documents	Confirmation	Submission	Comments	# of Days to
					Date	Date		Complete
Bank 2	Brocade Middle	Dubai	New	New Account	9/1/2013	1/1/2013	The account opening process was started in	243
	East FZ - LLC		Account	Docs			January 2013 and wasn't established till 9/23. The	
							documents required by Bank 2 Dubai branch were	
							cumbersome. The required docs were not being	
							well informed and slow in responses.	
Bank 2	Brocade	Poland	Account	Addition/Deleti	3/20/2014	1/27/2014	The original letter request submitted on Jan. 27th	52
	Communication		Signer	on of			to the US team. On March. 20th., the local team	
	Switzerland SARL		Update	Authorised			requested for a 2nd signature on the original letter	
				Signatories on			request	
				company				
Bank 1	Brocade	US	Lockbox	Lockbox file	3/3/2015	2/27/2015	2/27/15, The lockbox file was missing. AR reported	4
	Communications			missing			it on 3/2 and a file got processed on 3/3	
Bank 1	Brocade	US	Lockbox	Lockbox Keying	2015/4	4/20/2015	lockbox error reported by our AR group. The	0
	Communications			Error			invoice number was incorrectly keyed into the	
	Systems, Inc						system which resulted in an unmatched receipt.	
							This is a second time in a month an error on dollar	
							amount is occurred.	



## Wallet Distribution Model Review

- Systematic tracking of corporate banking expenditures
- Analyze revenues received from each banking partner
- Facilitate quicker decision making for senior management
- Build win-win relationships with key banking partners



## Wallet Distribution Model Review

- Collect current Fees for banking services
- Review revenue actuals/forecasts for financial institutions

Internal Assessment

#### Bank Services Plan

- Aggregate data into Wallet Distribution file
- Review annual plans and bank service needs for the year

- Communicate plans with management.
- Future plans are reviewed against the wallet distribution data

Final Wallet Report

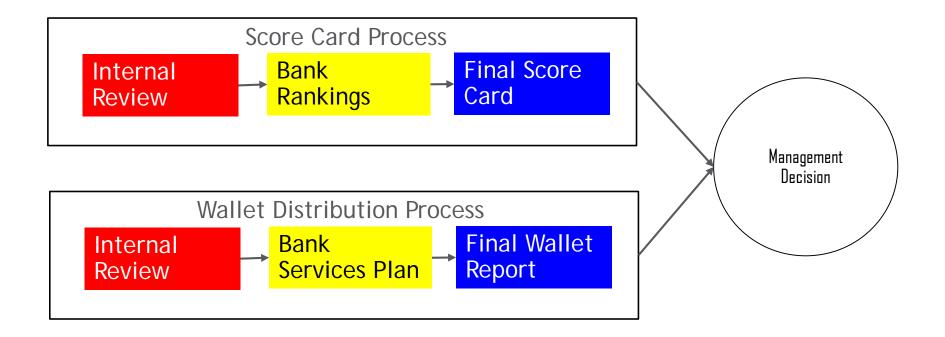


		Invest	Bank Bar	puri O	orate change	ADIX AC	ssind Six Fur	Tradi	strent street	gasing st	Editorio Contraction of the Cont	ant as	ank Total thur	S Activity Service FY15TD Service FY	Jes Activity Activity Frankled
			Tier	l Ban	king P	artne	rs							1	
Α	Bank 1 sxx	\$XX	\$XX				\$XX				\$0	1	\$XX	\$XX	\$XX
Α	Bank 2			\$XX				\$XX			\$0	1	\$XX	\$XX	\$xx
А	Bank 3									\$XX	\$0	1	\$XX	\$XX	\$XX
B2	Bank 6		\$XX					\$XX			\$0	1	\$XX	\$XX	\$XX
			Tier	Ban	king F	artne	ers								
B2	Bank 7				\$XX						\$0	1	\$XX	\$XX	\$XX
B2	Bank 11				\$XX	\$XX		\$XX			\$0	1	\$XX	\$XX	\$XX
С	Bank 12		\$XX								\$0	1	\$XX	\$XX	\$XX
			Tier I	II Bar	ıking F	artne	ers								
С	Bank 13		\$XX								\$0	1	\$XX	\$XX	\$XX
B2	Bank 25								\$XX		\$0	1	\$XX	\$XX	\$XX
		Р	otent	ial Ba	anking	Part	ners								
	Bank 31												\$XX	\$XX	\$XX
	Bank 32												\$XX	\$XX	\$XX
	Bank 33												\$XX	\$XX	\$XX

## Wallet Distribution Model Review - Services discussed with each bank

Tier	Bank Participants	Recent Business Discussed	Bank Services
A	Bank 1	<ol> <li>Convertible Debt / Call Spread</li> <li>Revolver</li> <li>Domestic (RFP) &amp; International Bank Accounts</li> </ol>	Investment Banking (Term,Bond1, Bond2, Revolver), Treasury Operations (Domestic/International),FX Trading, Leasing, LOC, Stock Repurchases
А	Bank 2	<ol> <li>Investment - Short Term</li> <li>T&amp;E Card</li> <li>Call Spread</li> </ol>	Investment Banking (Bond1), Corporate Credit Card, FX Trading, Investments
А	Bank 3	Share Repurchase     Convertible Debt	Investment Banking (Revolver, Bond2), Investments, Share Repurchase
B1	Bank 4	<ol> <li>Convertible Debt / Call Spread</li> <li>Transfer Agent</li> <li>Domestic Bank Accounts (RFP)</li> </ol>	Investment Banking (Term, Bond1, Revolver), Treasury Operations (Domestic), Factoring, Transfer Agent
B2	Bank 5	1. Investment - Short Term	Investment - Short Term
B2	Bank 6	1. Investment - Short Term	Investment - Short Term

## Banking Relationship Process





## Thank you







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